



# Managed Services

RSI consults, designs, implements and supports complete IT, cybersecurity and voice solutions.

Maximize your IT spend, reduce timelines for implementations, stay within budget, and bring your IT roadmap in focus. With project management and coordination layered into every engagement, clients easily achieve their IT operations objectives.

Managed Services  
Cybersecurity  
Managed Security  
IT Professional Services  
Unified Communications  
Application Development

Delivering 24×7 Live  
US-Based  
Technical Support

## Getting Ahead. Staying Ahead.

Contact us today if you are interested in modernizing your IT operations and strengthening your security posture.

## Renaissance Systems, Inc.

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| 9430 Research Blvd, Echelon II, Suite 300,  
Austin, TX, 78759 | 24/7 Support: 512-334-3334

# Managed Services



Whether you're a small operation or mid-enterprise organization, clients who engage RSI for IT services receive complete consultation, can solve problems faster and have a single point of contact with their vendors. Our team of IT experts will operate side-by-side your IT organization to help you achieve your objectives, leverage your existing infrastructure, and advance your operations into new technologies.

## Available, Scalable & Protected

- 24×7 Live Tech Support
- Software & Firmware Updates
- Patch Management
- End-Point Monitoring & Security
- Monitoring up/down status
- Vendor Management & Coordination
- Strategic Technology Planning
- New User Assistance
- Moves-Adds-Changes
- Microsoft Office 365 License
- Data Backup & Recovery
- Active Antivirus
- Remote Access Support

## Custom Office Technology Bundles

RSI will source a customized technology bundle that may include Laptop, Monitor, Docking Station, Wireless Keyboard, Mouse, Surge Protector, and more.

## Why RSI for Managed Services

At RSI, managed services is more than just watching your network. It's about being engaged with your IT team, proactively coordinating projects with vendors, and ensuring your network assets are available, scalable and protected. Our wide range of processes and functions will result in **improved operations** and **predictable IT spending**.

- Access to Expertise and Specialized Skills
- Proactive Monitoring and Maintenance
- Cost Savings and Predictable Budgeting
- Enhanced Security and Compliance
- Scalability and Flexibility to Adapt to Business Needs
- Improved Efficiency and Productivity
- 24/7/365 Support
- Adoption of Advanced Technologies and Innovation
- Disaster Recovery and Business Continuity Planning



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