



Overview of Services

RSI consults, designs, implements and supports complete IT, cybersecurity and voice solutions.

As a leading, nationwide provider for innovation and security, our focus is on the client need, operational excellence, reducing complexity and helping organizations get a return on their IT investment.

Managed Services
Managed Security
IT Professional Services
Unified Communications
AppDev
Compliance

Delivering 24x7 Live
US-Based
Technical Support

Getting Ahead. Staying Ahead.

Contact us today if you are interested in modernizing your IT operations and strengthening your security posture.

Renaissance Systems, Inc.

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Getting Ahead Staying Ahead



IT PROFESSIONAL SERVICES

Maximize your IT spend, reduce timelines for implementations, stay within budget, and bring your IT roadmap in focus. With project management and coordination layered into every engagement, clients easily achieve their IT operations and modernization objectives.

- Network Assessments
- Core Network Backbone
- Cloud Migration
- Hardware Procurement
- Systems Integration
- Structured Cabling

MANAGED SERVICES

RSI ensures that your network assets are available, scalable and protected. Our wide range of processes and functions will result in improved operations and predictable IT spending.

- 24x7 Live Tech Support
- Software & Firmware Updates
- Patch Management
- End-Point Monitoring & Security
- Monitoring up/down status
- Vendor Management and Coordination
- Strategic Technology Planning
- Annual/Bi-Annual Penetration Testing
- New User Assistance
- Moves-Adds-Changes

Unified Communications

RSI delivers, implements, and supports modern cloud-based voice and collaboration services through Intermedia's Elevate platform – a powerful unified communications and contact center solution designed for today's hybrid workplace. Our hosted solutions include:

- VoIP Telephony
- Unified Messaging
- Video Conferencing
- Team Collaboration

MANAGED SECURITY

RSI's team of cybersecurity specialists advise customers on technologies, processes, and practices designed to protect networks, devices, programs, and data and build your organization's overall cyber resilience.

- Network Validation & Documentation
- Remote Desktop Support
- End Point Security
- Patch Management
- Managed Firewalls
- Unified Threat Management
- Active Threat Protection – SOC
- Design, Assess, Plan, Implementation, Operations & Support
- Disaster Recovery Strategy & Planning
- Business Continuity
- Compliance-Based IT Policies & Procedures

CYBERSECURITY PROFESSIONAL SERVICES

- Readiness Assessments for Compliance & Risk (NIST, CMMC, HIPAA, PCI DSS, etc.)
- Security Architecture Assessments
- Office 365 Assessments
- Customized IT Documentation – Policies, Procedures and Plans
- Remediation Management and Tracking
- Ransomware Prevention
- Digital Forensics
- Network Penetration Tests / Vulnerability Scans
- Web Application and WiFi Penetration Tests
- Device Configuration Audits
- vCISO services
- Cybersecurity Training
- Phishing Simulations
- Domain Protection
- Business Email Compromise Prevention

