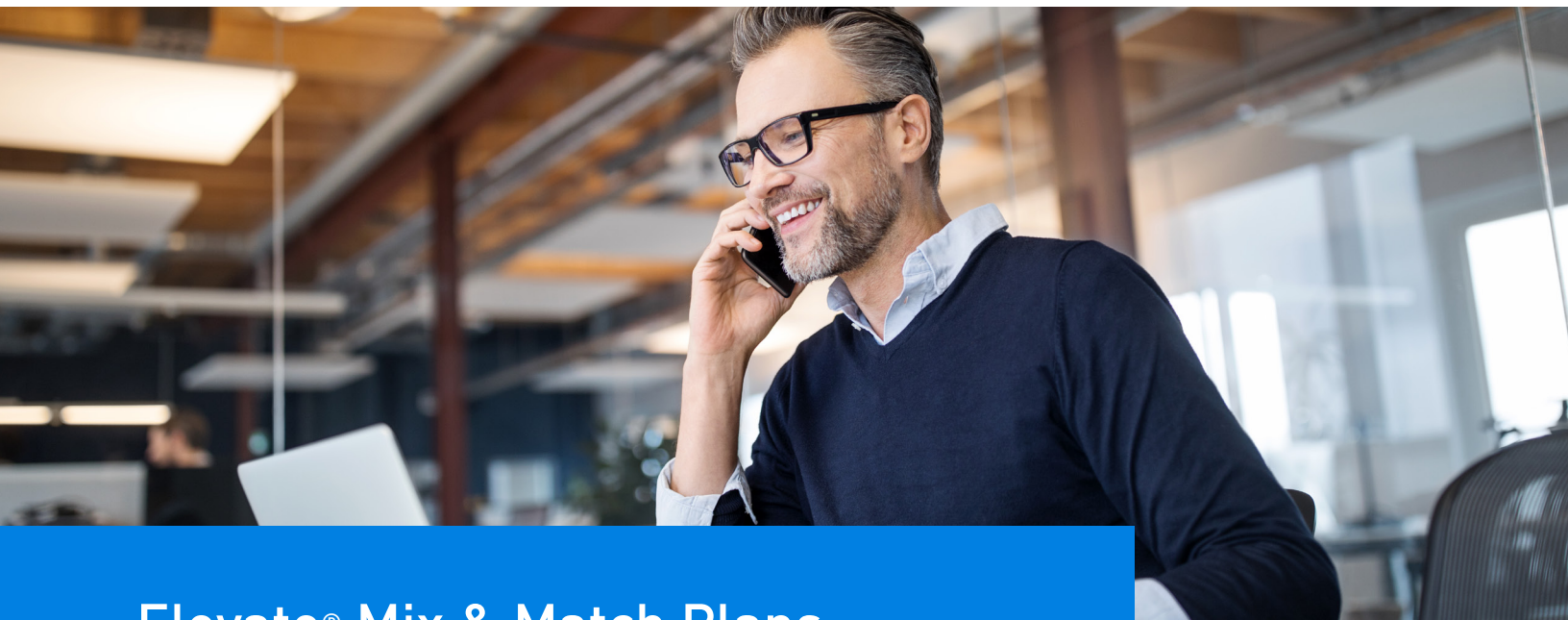




## Elevate® Mix & Match Plans

### IT'S NOT A ONE-SIZE-FITS-ALL WORLD

Elevate Mix & Match plans offer businesses more value than ever before, with the ability to tailor communication plans according to the individual needs of your business.

#### FIND THE RIGHT PLAN FOR THE RIGHT USER

|                                                                  | ELEVATE<br>ESSENTIALS | ELEVATE<br>FOR TEAMS<br>ADVANCED | ELEVATE<br>PRO    | ELEVATE<br>ENTERPRISE |
|------------------------------------------------------------------|-----------------------|----------------------------------|-------------------|-----------------------|
| Mix & Match                                                      | ●                     | ●                                | ●                 | ●                     |
| Free Device                                                      | ●                     | ●                                | ●                 | ●                     |
| Number of Concurrent Endpoints                                   | 1 Phone Plus apps     | 5                                | 5                 | 5                     |
| Elevate Mobile app                                               | ●                     | ●                                | ●                 | ●                     |
| Elevate Desktop app                                              | ●                     | ●                                | ●                 | ●                     |
| Unlimited Calling                                                | ●                     | ●                                | ●                 | ●                     |
| Free International Calling<br><a href="#">View Countries&gt;</a> | 23 Countries          | 33 Countries                     | 33 Countries      | 33 Countries          |
| Local Number                                                     | ●                     | ●                                | ●                 | ●                     |
| Toll-Free Number                                                 | Additional Charge     | Additional Charge                | Additional Charge | Additional Charge     |
| Auto Attendant                                                   | ●                     | ●                                | ●                 | ●                     |

|                                                        | ELEVATE<br>ESSENTIALS | ELEVATE<br>FOR TEAMS<br>ADVANCED | ELEVATE<br>PRO | ELEVATE<br>ENTERPRISE |
|--------------------------------------------------------|-----------------------|----------------------------------|----------------|-----------------------|
| Caller ID                                              | ●                     | ●                                | ●              | ●                     |
| Hunt Groups with Agent Log in/out                      | ●                     | ●                                | ●              | ●                     |
| Call Transfer, Call Hold, 3-way Calling, Music on Hold | ●                     | ●                                | ●              | ●                     |
| Paging                                                 | ●                     | ●                                | ●              | ●                     |
| Call Park/Pickup                                       | ●                     | ●                                | ●              | ●                     |
| Intercom                                               | ●                     | ●                                | ●              | ●                     |
| SPAM Call Blocking/Tagging                             | ●                     | ●                                | ●              | ●                     |
| 911 Admin Notification                                 | ●                     | ●                                | ●              | ●                     |
| Voicemail                                              | ●                     | ●                                | ●              | ●                     |
| Voicemail Transcription                                |                       | ●                                | ●              | ●                     |
| Call Recording                                         | ●                     | ●                                | ●              | ●                     |
| Web Fax                                                |                       | ●                                | ●              | ●                     |

#### ARCHIVING

|                                                |                   |                   |                   |                   |
|------------------------------------------------|-------------------|-------------------|-------------------|-------------------|
| 30-days retention <a href="#">more details</a> | ●                 | ●                 | ●                 | ●                 |
| 1yr, 3yr, 7yr, 10yr retention plans            | Additional Charge | Additional Charge | Additional Charge | Additional Charge |

#### COLLABORATION AND PRODUCTIVITY

|                               |           |                   |                   |                   |
|-------------------------------|-----------|-------------------|-------------------|-------------------|
| Presence Detection/2-Way Sync | ●         | ●                 | ●                 | ●                 |
| 1 on 1 and Group Chat         | ●         |                   | ●                 | ●                 |
| AI Assistant                  | ●         |                   | ●                 | ●                 |
| User Texting                  |           | ●                 | ●                 | ●                 |
| Company Messaging             |           | Additional Charge | Additional Charge | Additional Charge |
| File Backup, Sync and Share   | 5 GB/user |                   | 50 GB/user        | 200 GB/user       |

#### VIDEO MEETINGS AND CONFERENCING

|                       |                   |  |                   |                   |
|-----------------------|-------------------|--|-------------------|-------------------|
| Hd Video Conferencing | 4 Participants    |  | 100 Participants  | 200 Participants  |
| Hd Audio Conferencing | 200 Participants  |  | 200 Participants  | 200 Participants  |
| Dial in Numbers       | Local             |  | International     | International     |
| Elevate Rooms         | ●                 |  | ●                 | ●                 |
| Webinar               | Additional Charge |  | Additional Charge | Additional Charge |
| Screen Sharing        | ●                 |  | ●                 | ●                 |
| Compact Mode          | ●                 |  | ●                 | ●                 |
| Unlimited Recordings  |                   |  | ●                 | ●                 |
| Screen Annotation     | ●                 |  | ●                 | ●                 |

|                                                                   | ELEVATE<br>ESSENTIALS | ELEVATE<br>FOR TEAMS<br>ADVANCED | ELEVATE<br>PRO | ELEVATE<br>ENTERPRISE |
|-------------------------------------------------------------------|-----------------------|----------------------------------|----------------|-----------------------|
| AI-Powered Virtual Assistant                                      |                       |                                  | ●              | ●                     |
| AI-Powered Meeting Transcriptions and Insights                    |                       |                                  | ●              | ●                     |
| Calendar Sync                                                     | ●                     |                                  | ●              | ●                     |
| In Meeting Chat                                                   | ●                     |                                  | ●              | ●                     |
| In Meeting Notes                                                  |                       |                                  | ●              | ●                     |
| End to End Encryption                                             |                       |                                  | ●              | ●                     |
| Meeting Security (passwords, lock, attendees permission controls) | ●                     |                                  | ●              | ●                     |

#### ELEVATE ENVISION ANALYTICS

|                                   |   |   |   |   |
|-----------------------------------|---|---|---|---|
| QoS Dashboard                     | ● | ● | ● | ● |
| Call History                      | ● | ● | ● | ● |
| Wallboards                        |   | ● | ● | ● |
| Detailed Contact Center Analytics |   | ● | ● | ● |

#### ELEVATE EXTEND INTEGRATIONS

|                                                                                                                                        |   |   |   |   |
|----------------------------------------------------------------------------------------------------------------------------------------|---|---|---|---|
| Active Directory                                                                                                                       | ● | ● | ● | ● |
| Chrome (click to call), G Suite, Outlook, Slack (meeting integration), Outlook/Office 365 Meetings Integration, Generic CRM Screen Pop | ● | ● | ● | ● |
| Sugar CRM, Zoho CRM, Zendesk                                                                                                           |   | ● | ● | ● |
| Salesforce, ServiceNow, NetSuite, MS Dynamics                                                                                          |   | ● |   | ● |

#### CALL CENTER FEATURES

|                                                                                                           |  |   |   |   |
|-----------------------------------------------------------------------------------------------------------|--|---|---|---|
| Agent Log in and Log out                                                                                  |  | ● | ● | ● |
| Call Queuing, Configuration Wrap up Time, Configurable Agent Removal from the Queue, Greetings Management |  | ● | ● | ● |
| Smart Greetings and Additional Call Recording Storage                                                     |  | ● | ● | ● |
| Scheduled and Graphical Reports                                                                           |  | ● | ● | ● |
| Supervisor Functions (monitor, whisper, barge)                                                            |  | ● | ● | ● |

QUESTIONS? CONTACT US TODAY!